

Candidate Handbook

2024 REGIONAL FISH AND GAME COUNCIL ELECTIONS





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Introduction

This booklet outlines information that may be of interest to you as a candidate for the 2024 Fish and Game Council elections.

- The elections for each of the twelve regional Fish and Game Councils are conducted by postal and internet voting with election day being Friday 11 October 2024.
- The election is conducted pursuant to the requirements and conditions of the Fish and Game Council Elections Regulations 1990. The decisions of the Returning Officer are final.
- The responsibility for carrying out the election has been contracted out to *electionz.com* Ltd, an elections management company based in Christchurch. Warwick Lampp from *electionz.com* has been appointed as Returning Officer for eleven of the twelve regions, Auckland/Waikato, Central South Island, Eastern, Hawke's Bay, Nelson Marlborough, Northland, North Canterbury, Southland, Taranaki, Wellington and the West Coast and Deputy Returning Officer for the Otago Fish and Game Region. Ian Hadland is the Returning Officer for the Otago Fish and Game Region.
- There are approximately 85,000 eligible fish and game licence holders in New Zealand, of whom approximately 30% have indicated that they wish to vote in the elections.
- The number of licence holders participating in the elections will depend on how many of the twelve regions have contested elections, but it is not expected to exceed 26,000 licence holders.
- To be eligible to stand for election, the candidate must hold a current adult whole season licence to fish for sports fish or hunt for game.
- The Returning Officer will arrange the printing and mail processing of the voting papers. The voter packs will be lodged with NZ Post on 19 September 2024 for distribution to licence holders who have registered to vote in regions requiring elections by 24 September 2024.
- The Returning Officer's preferred form of contact with candidates will be by email. Candidates should advise *electionz.com* of their email addresses as requested on the candidacy form.
- Candidates **cannot** appoint scrutineers to oversee election functions.
- Voting closes at 5 pm on Friday, 11 October 2024, for online voting and hand delivered voting papers and Tuesday, 15 October for posted voting papers. The final result is anticipated to be available from noon on Tuesday, 15 October. The Returning Officer will then advise all candidates by phone/email prior to advising the media.

Key 2024 Election Dates Are:

Nominations Open	12 August 2024
Nominations Close	5 pm, 29 August 2024
Delivery of Voting Papers	19 - 24 September 2024
Voting Closes (online and hand-delivered)	5 pm, 11 October 2024
Postal Voting Closes	15 October 2024
Preliminary Results Available	From 12 noon, 15 October 2024
Official Declaration	From 19 October 2024

For further information or additional copies of this booklet, please contact the election helpline on 0800 666 040 or iro@electionz.com

Role of a Regional Fish and Game Councillor

Regional Fish & Game Councils are statutory Public Entities established under Section 26P of the Conservation Act 1987. They are independent bodies but have a relationship with the NZ Fish & Game Council that is defined in the Act.

The functions of the Regional Fish & Game Councils are set out in Section 26Q of the Conservation Act but the main function is to manage, maintain, and enhance the sports fish and game resource in the recreational interests of anglers and hunters.

What is a Fish & Game Council?

Each Fish & Game Council has a maximum of 12 members who are elected every three years by the holders of a current adult whole season licence to fish for sports fish or hunt for game. Once elected the Councillor is expected to act in the best interests of the resources across the whole region and not as an advocate for a club or local interest group.

Habitat Conservation

Without habitat, there is, of course, no species, nothing to hunt or fish for; thus, habitat conservation is the main thrust of Council's activities. The immense expense of this is met solely from the sale of fishing and hunting licences. While the habitat conservation efforts of Fish & Game have been directed at the sports fish and game bird resources, these successful protection ventures carry a far wider, yet largely unacknowledged, public benefit to the innumerable passive and active pursuits and users dependent on the same natural habitat.

Collectively, its statutory position and revenue make Fish & Game Councils and their licence holders the country's largest pro-active conservation group.

The key to this function is to ensure that recreational harvesting of sports fish and game birds is undertaken on a sustainable basis and that the habitats which they occupy are protected or enhanced to maintain viable populations.

Resource Harvesting

The very heart of the Fish & Game "operation" is the recreational harvesting of sports fish and game birds – fishing and hunting. The survival of any species relies upon breeding adults, providing sufficient offspring to replace those annually lost through drought, predation, disease, old age and other natural mortality. If the annual production exceeds the number lost to natural causes, then this surplus is available for hunting and fishing.

Accordingly, an important aspect of Fish & Game's operations is the determination of annual bag limits and harvesting methods/conditions for each annual fishing or hunting season to ensure that only the annual surplus is harvested by hunters and anglers.

What is Involved in Being a Councillor?

Councillors are expected to attend Council meetings, which can vary between regions but can be expected to be about six meetings a year. Several Councils also have committees that may involve Councillors. You should check with the relevant Regional Manager or Chief Executive about the likely meeting schedule.

Prior to each meeting, Councillors will receive agendas and working papers, which must be read and understood before the meeting to enable well informed debate to occur. Meetings would typically occupy approximately 4-6 hours and are held either in the evenings or on weekends.

The primary purpose of the Council meetings is to set the outcomes that the Council wishes the staff to achieve. This is undertaken by the development of policies that define ends. It is not a Councillor's role to be involved in the day-to-day management of the operation, as this is the function of the manager and the paid staff.

The role of Councillor is an honorary position with no payment involved. There may be some opportunity to claim out-of-pocket expenses, but these need to be discussed with the Regional Manager to determine the relevant Council policy.

What is the Regional Council's Relationship with the NZ Council?

Parliament has given the role of managing sports fish and game birds to the NZ Fish and Game Council and 12 Regional Fish and Game Councils. Each of these has an important part to play, but to ensure the smooth operation of the whole organisation, it is necessary for the Regional Councils and the NZ Council to work closely together. The NZ Council has a co-ordination role and undertakes national advocacy for all licence holders.

The NZ Council recommends to the Minister for Hunting and Fishing the appropriate fee for fishing and hunting licences after consultation with Regional Fish & Game Councils.

One of the Councillors from each region will be appointed by that Council to become a member of the NZ Council, where they are required to advise the Minister for Hunting and Fishing on issues relating to sports fish and game, to promote the management of sports fish and game and represent nationally the interests of anglers and hunters.

Candidate Qualifications and Fish and Game Regions

To be eligible to be elected a regional Fish and Game Council member, a candidate must:

- Be a holder of a current whole season 2024 game bird licence or 2023/2024 fishing licence or the primary holder of a family fishing licence.
- Not be bankrupt.
- Not have been convicted of an offence involving sports fish and game or protected wildlife.

Most Fish and Game regions have sub-regions. Candidates for these Fish and Game regions should state on their candidacy form the sub-region for which they wish to be elected. The highest polling candidate for each sub-region will be considered successful, and the remaining number shall comprise the highest polling of all the other candidates. Note - candidates do not have to reside in their nominated sub-region.

The number of elected councillors and a listing of sub-regions for each Fish & Game region is provided below.

Northland Fish and Game Council - 12 Councillors

Far North Sub-region:	That area generally described as that part of the Northland Fish and Game Council (NFGC) Region within the Far North District.
Bay of Islands Sub-region:	That area generally described as that part of the NFGC Region within the Far North District.
Dargaville Sub-region:	That area generally described as that part of the NFGC Region within the Kaipara District.
Whangarei Sub-region:	That area generally described as that part of the NFGC Region within the Whangarei District.

Auckland/Waikato Fish and Game Council - 12 Councillors

Auckland North Sub-region:	That area generally within the Rodney District Council, Waitakere and North Shore Cities.
Auckland South Sub-region:	That area generally within the Auckland and Manukau Cities, Papakura District Council and the Franklin District Council east of a line from Ramarama to Mercer.
Northern Waikato Sub-region:	That area generally within the Franklin District Council west of a line from Ramarama to Meremere and the Waikato District Council north of a line east west at Taupiri.
Hauraki Coromandel Sub-region:	That area generally within the Hauraki and Thames-Coromandel District Councils and the Matamata-Piako District Council north of a line east west at Walton.
Central Waikato Sub-region:	That area generally within Hamilton City, Waikato District Council south of a line east at Taupiri, Waipa District Council north of a line east west at Ohaupo, Matamata-Piako District Council south of a line east west at Walton, and South Waikato District Council north of a line east west at Tirau.
Southern Waikato Sub-region:	That area generally within the Otorohanga and Waitomo District Councils, the South Waikato District Council south of a line east west at Tirau, the Waipa District Council south of a line east west at Ohaupo and all that part of the Ruapehu District Council within the Auckland Waikato Fish and Game Council.

Eastern Fish and Game Council - 8 Councillors

Central Lakes Sub-region:	The area encompassing the former Rotorua Lakes and Taupo sub-regions covering the Taupo and Rotorua District Territorial Authorities boundaries. Extending from Rotoehu to Rerewhakaaitu, then follows a southern line along the northern sector of the Waikato River and lakes and that area of the Taupo and Hawkes Bay district contained within the Region and south of the Napier-Taupo SH 5, including the Waikato River and lake system.
Western Bay Sub-region:	The area encompassing the former Tauranga and Whakatane sub-regions covering the Western Bay of Plenty, Tauranga, Kawerau, Whakatane and Opotiki District Territorial Authorities boundaries. Being those parts of Matamata and Tauranga District that lie within the Region extending eastward to Pukehina and those parts of Opotiki and Whakatane area extending southward along the Huiarau range to mid sector Urewera Park thence to SH 5 Napier Taupo State Highway.
East Coast Sub-region:	The area encompassing the former Gisborne and Wairoa sub-regions covering the Gisborne and Wairoa District Territorial Authorities boundaries. Being all of the Waiapu, Waikohu and Cook District, southward to the Tiniroto lakes and a line north of Mahia Peninsula and all that part of the Wairoa District within the region, including Lake Waikaremoana and the Waiapu and Ruakituri catchments.

Taranaki Fish and Game Council - 8 Councillors

Waimarino Sub-region:	The area generally described as that part of the region within Ruapehu District (Hunting sub-area A)
Whanganui Sub-region:	The area generally described as that part of the region within Whanganui District east of a line between the Waitotara River and Pipiriki (Hunting sub-area B)
Taranaki Sub-region:	The area generally described as that part of the region within New Plymouth, Stratford and South Taranaki Districts (Hunting sub-area C)

Hawke's Bay Fish and Game Council - 12 Councillors

Napier Sub-region:	That area generally described by Napier City and the Hastings District north of the Ngaruroro River.
Hastings Sub-region:	That area generally described by the Hastings District South of the Ngaruroro River.
Central Hawke's Bay Sub-region:	That area generally described by the Central Hawke's Bay District.

Wellington Fish and Game Council - 12 Councillors

Northern Sub-region:	That area comprising all of the districts of Palmerston North City, Manawatu District, and the parts of Rangitikei District lying within the Wellington Fish & Game Region.
Eastern Sub-region:	That area comprising all of the Tararua, Masterton, Carterton, and South Wairarapa Districts.
Southern Sub-region:	That area comprising all of the districts of the Upper Hutt, Hutt, Wellington, and Porirua Cities, and the Kapiti Coast and Horowhenua Districts.

Nelson/Marlborough Fish and Game Council - 8 Councillors

Motueka/Golden Bay Sub-region:	That area of the Nelson Marlborough Fish and Game Council (NMFGC) Region generally described by the catchment of the Motueka River and west to include Golden Bay.
Nelson Sub-region:	That area generally described by the municipal rating of Nelson City.
Waimea/Buller Sub-region:	That area generally described as that part of the NMFGC Region lying to the South and West of Nelson City and in the catchments of the Moutere, Waimea or Buller rivers.
Blenheim Sub-region:	That area generally described as the Blenheim Ward of the Marlborough District Council.
Wairau North Sub-region:	That area generally described as that part of the Marlborough District Council lying to the North of the main stem of the Wairau River.
Wairau South Sub-region:	That area generally described as that part of the NMFGC Region lying to the South of the main stem of the Wairau River and excluding the municipal area of Blenheim.

West Coast Fish and Game Council - 9 Councillors

Northern Sub-region:	That area of the West Coast Fish and Game Council (WCFG) Region generally described as that area from Kahurangi Pt south to a line drawn between Punakaiki through Mt Uriah, Mt Copernicus and Rotokohu to Mt Wynn.
Central Sub-region:	That area generally described from the above line south to the Wanganui River (Hari Hari).
Southern Sub-region:	That area generally described from the Wanganui River south to Awarua Point.

North Canterbury Fish and Game Council - 8 Councillors

Its region comprises **one single electoral sub-region**, defined and determined as the entire North Canterbury Fish & Game Region.

Central South Island Fish and Game Council - 8 Councillors

Its region comprises **one single electoral sub-region**, defined and determined as the entire Central South Island Fish & Game Region.

Otago Fish and Game Council - 9 Councillors

Lakes Sub-region:	That area generally described as the Queenstown Lakes District.
Clutha/West Otago Sub-region:	That area generally described as the Clutha District.
Central Otago Sub-region:	That area generally described as the Central Otago District.
Dunedin/North Coast Sub-region:	That area generally described by the Dunedin City and that part of the Waitaki District south of the Horse Range and Shag Point.

Southland Fish and Game Council - 9 Councillors

Gore Sub-region:	That area generally described as the Gore District.
Te Anau Sub-region:	That area generally described as the Te Anau Basin and Waiau Catchment north of the Mararoa Weir.
Southland Sub-region:	That area generally described as the Southland Region excluding the Gore and Te Anau sub-regions.

Candidacy

Candidacy Forms and Closing Date for Candidacy

- Nominations open at **9 am on Monday, 12 August 2024.**
- Nominations close at **5 pm on Thursday, 29 August 2024.**
- Public notices calling for nominations will appear in the regional daily newspapers from Saturday, 10 August 2024.
- Each nomination must be made on the appropriate official candidacy form. Candidacy forms and copies of this handbook are available from the Returning Officer, *electionz.com*, by phoning 0800 666 040 or emailing iro@electionz.com (This email address is constantly monitored). Those documents can also be downloaded from the Fish & Game website: www.fishandgame.org.nz or the *electionz.com* resource page www.electionz.com/FGNZ2024
- The candidacy form must be accompanied by a candidate profile statement (limited to a maximum of 250 words) and include the candidate's current licence number. Candidates are not required to provide a photo, as photos are not included in the profile document (see the following section for details).
- The candidacy form should provide full contact details and preferably an email address. Email is the preferred form of contact with candidates.
- If a candidate is commonly known in the community by a slightly different name (e.g. Edward Smith is commonly known as Ted Smith) and has been known by this name for at least the last six months (to the satisfaction of the Returning Officer), the commonly known name may appear on the nomination and voting papers.
- Once lodged, candidacy forms are checked to ensure the candidate is eligible (current licence and name appears on the Roll). Acceptance of the candidacy will be advised by the Returning Officer by either email or phone.

- The lodgement of candidacy forms should not be left to the last minute. Should a candidacy form be lodged late in the week when nominations close and be incorrectly completed, there may be insufficient time to correct the situation, and the candidacy application could be invalidated.
- If a candidate cannot email their own nomination documents, they can deliver them to their local Fish & Game regional office and the F&G staff will scan and email them to the Returning Officer.

Please do not leave lodging your candidacy forms to the last minute!!

Candidate Profile Statements

Candidates are able to provide candidate profile statements with the nomination paper. In the event an election is required, these will be collated by the Returning Officer and forwarded to voters with the voting papers.

Profile statements should be provided electronically by email. Please email them to the Returning Officer at nominations@electionz.com.

Candidate Profile Statements:

- **Must not exceed 250 words** (excluding the Candidate Interest Statement).
- Should be supplied electronically in MS Word or similar format.
Note the original Word document should be sent to ensure the content can be copied and pasted without having to be re-typed.
- Must be confined to information concerning the candidate and the candidate's policies and intentions if elected to the Council.

The Returning Officer is not required to verify or investigate any information included in a candidate profile statement, other than to verify any factual information about the Council. The Returning Officer will take no responsibility for the accuracy of the content; however, may suggest corrections to spelling or grammar if appropriate.

A disclaimer concerning the accuracy of the information contained in the statements will be published in the profile statement document.

Candidate Interest Statement

While the choice to submit a Candidate Interest Statement (CIS) is optional for candidates, you are invited to disclose any business, investment or other relationship you as the candidate have with Fish and Game or with any third party that transacts with Fish and Game or undertakes business that may conflict with or be in competition with Fish and Game's interests at the time of their nomination or in the next three-year term. This is not part of the Candidate Profile Statement and has no word limit.

Examples of potential conflicts of interest would be where a candidate has:

1. Money, income or dividend derived from or invested in undertakings that have direct or indirect links with, or influence over, freshwater sports fish, game birds or their habitats and associated recreational access
2. any links with a commercial, NGO or public entity that has direct or indirect links with, or influence over, freshwater sports fish, game birds or their habitats and associated recreational access
3. any links with a commercial, NGO or public entity that has direct or indirect links in the past or could in the future conflict with or oppose Fish and Game's environmental or recreation goals.

A **Candidate Interest Statement** block is included on each candidacy form. Each candidate is asked to tick one of the three options provided. For each contested election, the Returning Officer will then use the option selected to append standardised conflict of interest wording to the candidate profile statement of each candidate, namely:

1. For those that tick the "I have no conflicts of interest to disclose" option, the Returning Officer will add it as a footer to the printed candidate statement for this candidate: "To the best of my knowledge and belief, I have no conflicts of interest with Fish & Game NZ at the date of my nomination, and I do not believe that any conflicts of interest are likely to arise in the future."

2. For those that tick the "I have potential conflicts of interest to disclose" option, the Returning Officer will add it as a footer to the printed candidate statement for this candidate". To the best of my knowledge and belief, I have potential conflicts of Interest with Fish and Game NZ at the date of my nomination as: *[List potential conflicts of interest disclosed]*"
3. For those that tick the "I do not wish to disclose whether I have conflicts of interest" option, the Returning Officer will add it as a footer to the printed candidate statement for this candidate ", This candidate has opted not to disclose whether they have conflicts of interest with Fish & Game NZ".

No Election Required

If, after the close of candidacy, there are not enough nominations for an election to take place for a region, those candidates will be declared elected by the Returning Officer. Each candidate will be advised in writing or by email by the Returning Officer, and a public notice will be placed in the appropriate regional daily newspapers after the completion of all contested elections.

Campaigning and Electoral Rolls

Campaigning

- No candidates shall have their election campaign subsidised or supported in any way from Fish and Game Council funds. The payment by Councils of the costs of publishing a candidate's biographical details does not constitute such a subsidy or support.
- Election campaigning can commence anytime but must cease by the close of voting at **5 pm on Friday, 11 October 2024**.
- Voting papers are not permitted to be collected from electors by candidates or their assistants. Each elector is required by law to post or deliver his or her own voting paper to the Returning Officer or vote online if they choose that method.
- No election material may contain an imitation voting paper which has the names of the candidates with any direction or indication as to the candidate a person should vote for or in any way contains such direction or indication likely to influence the voter.
- No election material can contain any untrue statement defamatory of any candidate calculated to influence the vote of any elector.
- No election material may include any use of the Fish and Game logo or letterhead or Fish and Game email addresses or website address or material.
- Candidates must not use any regional council office or resources for assisting with the preparation of campaigning material or distribution thereof.

Fish and Game NZ's Social Media Guidelines for Candidates

Candidates must comply with the following guidelines for social media use and presence related to campaigning:

- Fish and Game NZ's social media channel pages will remain neutral. Fish and Game NZ will promote elections and the importance of voting but will not associate these posts with any candidates.
- Fish and Game NZ's social media channels, including but not limited to Facebook, Twitter, Instagram, LinkedIn and Neighbourly, are not permitted to be used by anyone (candidates or members of the public) for electioneering or campaigning.
- Fish and Game NZ's social media channels are constantly monitored, and any campaign related or electioneering content will be removed immediately.
- Any post - positive or negative - made by any individual specifically relating to their own - or someone else's - candidacy or election campaign, will be removed immediately.
- Candidates cannot comment on Fish and Game NZ's social media posts encouraging people to like or follow their own social media accounts or any other electioneering tool. Any posts that do this will be removed immediately.
- Candidates must not link their own social media pages and social media channels (if they are used for campaigning purposes) to Fish and Game NZ's social media channels.
- Candidates cannot rate, review, check-in or tag Fish and Game NZ's social media channels. Any occurrence of this will be reported to Facebook immediately.

For the sake of clarity, Fish and Game NZ's social media channels are:

Facebook:

<https://www.facebook.com/FishandGameNZ/>

Twitter:

<https://twitter.com/FishandGameNZ>

Electoral Rolls

The Returning Officer shall prepare a roll of persons who are eligible to vote at the election according to section 26Y(1) of the Act and who have, in the period of 3 months before the close of the Roll before the election is held, chosen to participate in the election.

Any person who, at the time of purchasing an adult whole season licence or as the primary holder of a family fishing licence, did not indicate his or her wish to vote at the next election, shall be enrolled if he or she applies for enrolment before the close of enrolment date and provides satisfactory proof of holding a licence.

Anyone not already included on the electoral roll and who believes they qualify to be included, can complete an online enrolment at <https://www.fishandgame.org.nz/about-us/elections-programme/online-enrolment-form-for-election/> or by accessing the above QR code



or by completing an enrolment application form available from the Council office or by request from the election helpline (phone 0800 666 040 or email iro@electionz.com). Applications for enrolment close at 5pm on Wednesday 11 September 2024.

The Returning Officer shall ensure that the names on the Roll are in alphabetical order, the Roll is complete, and closes one calendar month before the date of the election.

Before sending out voting papers, the Returning Officer shall ensure that the Roll has been duly completed.

Inspection of Rolls

Before and after it closes, every Roll shall be open to inspection at the regional office of the Council.

Due to privacy reasons, copies of the electoral rolls will not be made available to candidates or voters. The electoral rolls will only be used by the Returning Officer for election purposes.



Election Timetable

Fish and Game New Zealand 2024 Election Timetable

From 10 August 2024	Public Notice of Election – Call for candidacy and registration for electoral Roll
29 August 2024	Nominations close at 5 pm
11 September 2024	Electoral rolls close
19 September 2024	Lodgement of Voter Packs with NZ Post
19 - 24 September 2024	Delivery of Voter Packs by NZ Post
19 September - 11 October 2024	Progressive Processing of returned voting papers
11 October 2024	Election Day – Voting closes at 5 pm
15 October 2024	Postal voting closes – official results will be released from noon. Returning Officer signs certificate – candidates advised of final result.
From 19 October 2024	Official declaration – Public notice of Results in regional daily newspapers. Voting papers are sealed up and kept at the <i>electionz.com</i> office

Location of Regional Offices

The electoral rolls will be available for inspection at the following regional offices.

Northland Region

Unit A5, 7-11 Nell Place, Raumanga,
Whangarei 0110
Ph: 09 438 4135
Manager: Craig Deal

Auckland/Waikato Region

156 Brymer Road
RD 9
Hamilton 3289
Ph: 07 849 1666
Chief Executive: David Klee

Eastern Region

Ngongotaha Hatchery
1130 Paradise Valley Road
Ngongotaha, Rotorua 3072
Private Bag 3010
Rotorua 3046
Ph: 07 357 5501
Chief Executive: Arash Alaeinia

Hawke's Bay Region

The Game Farm, 22 Burness Road
Jerviostown, Napier 4112
PO Box 7345
Taradale
Napier 4141
Ph: 06 844 2460
Manager: Corina Jordan

Taranaki Region

16 Mahoney Street, Whanganui East,
Whanganui 4500
PO Box 4152, Whanganui 4541
Ph: 06 345 4908 or 021 270 0239
Chief Executive: Phil Teal

Wellington Region

292 Featherston Street, Palmerston North 4410
PO Box 1325
Palmerston North 4440
Ph: 06 359 0409
Chief Executive: Phil Teal

Nelson/Marlborough Region

66-74 Champion Road, Richmond 7020
PO Box 2173
Stoke, Nelson 7041
Ph: 03 544 6382
Manager: Rhys Barrier

North Canterbury Region

595 Johns Road, Harewood
Christchurch 8051
PO Box 50
Woodend 7641
Ph: 03 366 9191
Chief Executive: Rasmus Gabrielsson

West Coast Region

2 Bert Mercer Drive, Hokitika 7810
PO Box 179
Hokitika 7842
Ph: 03 755 8546
Manager: Dean Kelly

Central South Island

32 Richard Pearse Drive, Temuka 7920
PO Box 150
Temuka 7948
Ph: 03 615 8400
Chief Executive: Steve McKnight

Otago Region

Cnr Hanover / Harrow Streets, Dunedin 9016
PO Box 76
Dunedin 9054
Ph: 03 477 9076
Chief Executive: Ian Hadland

Southland Region

17 Eye Street, Invercargill 9810
PO Box 159
Invercargill 9840
Ph: 03 215 9117
Manager: Zane Moss

For assistance, contact the Election
Helpline either by phone at **0800 666 040**
or by email at **iro@electionz.com**